Public Health England

Posting your completed test kit

Royal Mail has a special system that can be used to send back your completed test kit. This makes sure that your sample is quickly and safely sent to the lab.

1 Your test kit needs to be packaged with a white Tracked 24 label on the outside. It should be posted into a priority post box.
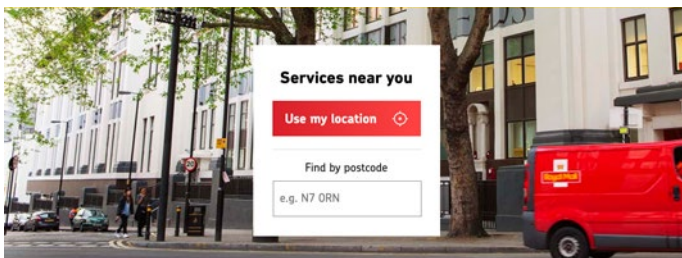

2 Priority postboxes do not look any different from other postboxes and they are usually found outside your local post office. Check with your local post office for priority post collection times in your area. This is the best way to post back your completed kit.
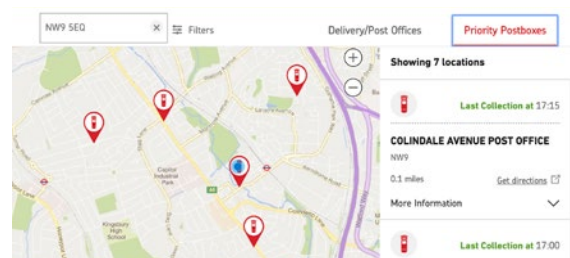

3 You can find these priority postboxes online or by using a Royal Mail app. Instructions for these are given below. To find your nearest priority post-box, go online to Royal Mail and select services near you: **www.royalmail.com/services-near-you**. Type in your post code, select your address and hit enter.

4 You then need to select your nearest priority postbox from the left hand side of the screen by viewing the map locating your house and looking for the nearest one. If you are not able to go online, please ask someone who can do this for you.

5 Alternatively, to find your nearest priority postbox you can download the Royal Mail app for your phone, from **www.royalmail.com/downloadapp** or the App Store, or scan the QR code on the right to download the app using your iPhone or smart phone.